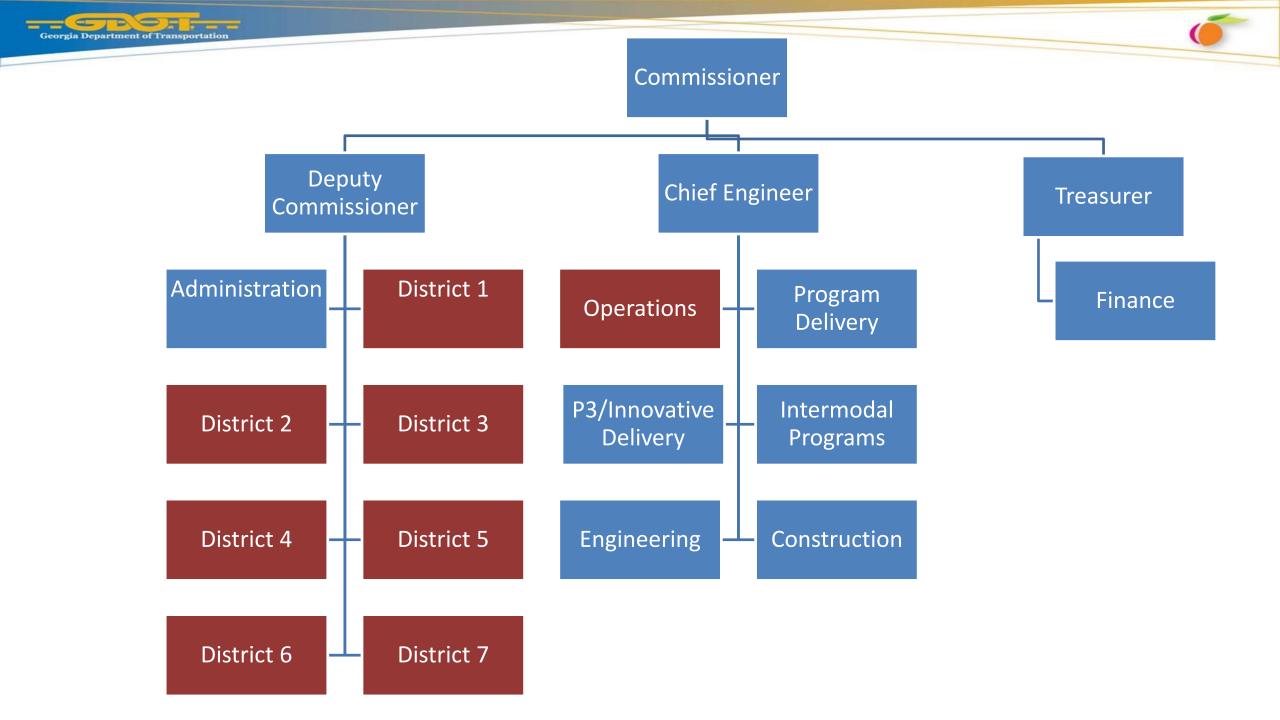




Georgia DOT and System Resilience: Learning from Past Experience

John L. Hibbard, P.E., Operations Director Georgia Department of Transportation







System disruptions GDOT has faced:

- Hurricanes
- Tornados
- Flooding
- Ice and snow storms
- Wildfires
- I-85 Bridge collapse





Snowmageddon :: January 29, 2014

- Worst ice storm in decades (3 to 5 inches)
- Rapid changes in storm dynamics did not allow accurate predictions of where severe impacts would be
- Because of clogged highways, salt trucks unable to treat roadways
- Some motorists stuck for 24 hours; over 10,000 abandoned cars
- Strong political backlash as event became national news

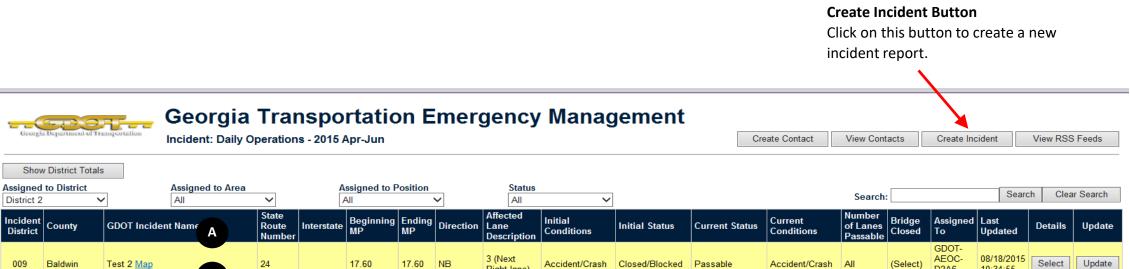






- GEMA:
 - Hired State Meteorologist
 - Improved relationship with National Weather Service
- GDOT:
 - Installed Road Weather Information Sensors (RWIS) to provide more information about road conditions
 - Has better tools:
 - WebEOC, Bridge Watch, Find My Plow, Expanded ITS





009	Baldwin	Test 2 <u>Map</u>	B	24		17.60	17.60	NB	Right lane)	Accident/Crash	Closed/Blocked	Passable	Accident/Crash	All	(Select)	D2A6 Foremen	10:34:55	Select	Update
009	Baldwin	Test <u>Map</u>	C	002400	00016	16.70			1 (Inner/Left- most lane)	Accident/Crash	Closed/Blocked	Closed/Blocked	Accident/Crash	All	(Select)	GDOT- AEOC- D2A6 Foremen	08/18/2015 10:33:20	Select	Update
District Two - Fennille	Baldwin	<u>Мар</u>		004900		0.00	0.00		9 (Outer/Right- most lane)	Accident/Crash	Closed/Blocked	Open	Accident/Crash	All	(Select)	GDOT- AEOC- D2A6 Foremen	07/10/2015 20:21:53	Select	Update

Color Code

A. Yellow - Passable

B. Red - Blocked

C. Green – Open

White – Unverified

status recorded

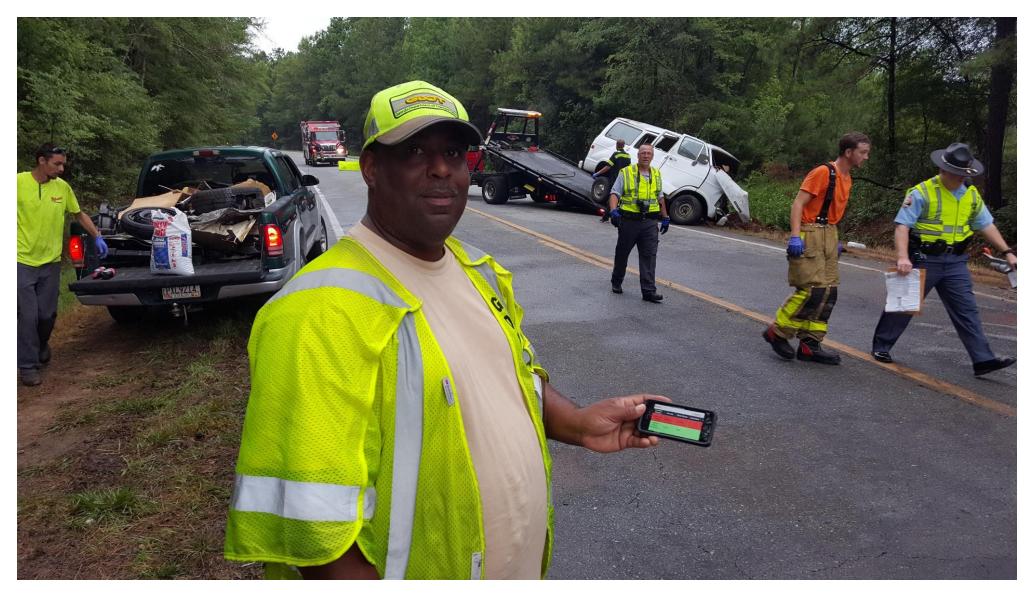
Select Button

Click on this button view the report on this incident.

Update Button

Click on this button to update an incident.





• Multi-Agency "strike teams"

Department of Transportation

• Contracts with Tow companies, contractors





Policies and Regulation

- Governor budgeted \$15 million for GDOT to make changes so that "it would never happen again"
- New GDOT position created: Manager of Emergency Operations
- New procedures and approaches, such as putting brine on Interstates in anticipation of ice, pretreating roads and using agriculture vendors for salt supply have been adopted
- Construction of additional salt barns and bulk salt storage facilities
- New GDOT policy: to not send GDOT teams into a disaster area without the state patrol accompanying them
- Communication from the state level is a unified response from all agencies



Brine!



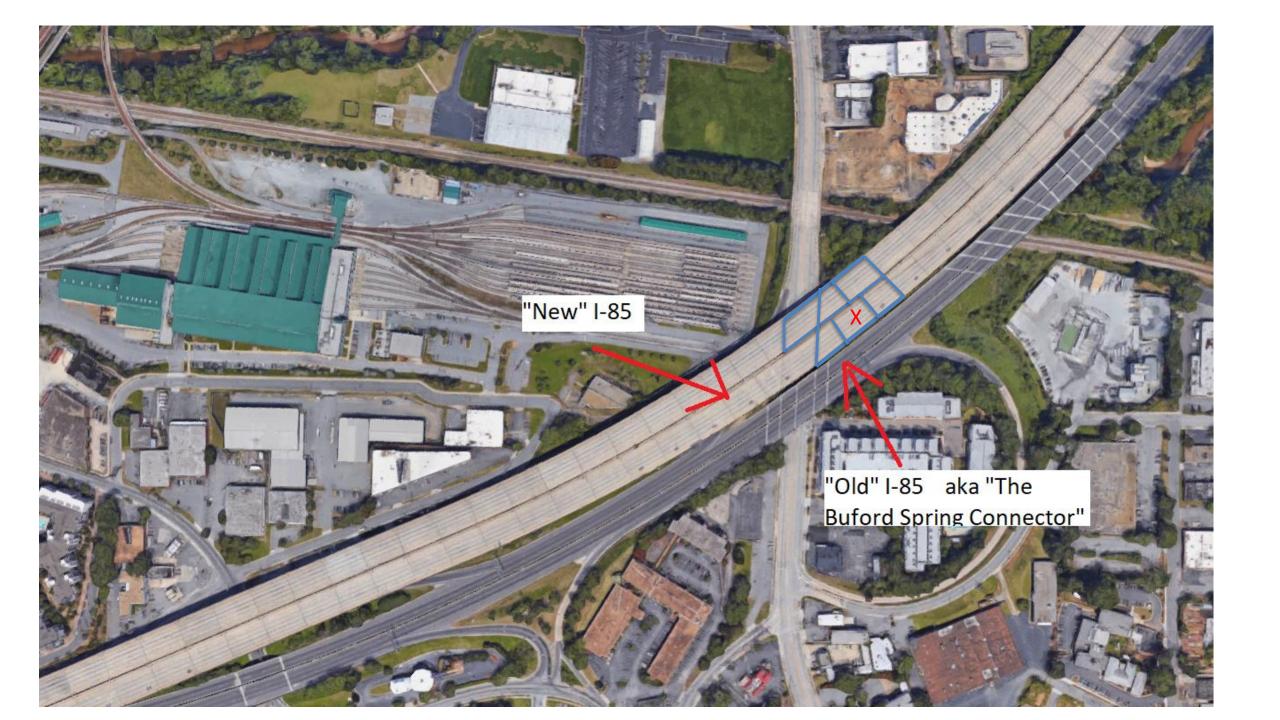


Emergency Response

- GDOT added a dedicated radio service for multi-agency field communications
- GDOT's Web EOC expanded for all GEMA reporting
- Navigator System expansion accelerated
- Previously, GDOT had not been allowed to work off the state highway system until a gubernatorial disaster declaration
 - Now changed to allow GDOT forces to work for 24 hours on the off-state highway system during disasters without gubernatorial approval
- Real time dry-runs required with all involved agencies names, communications, routes

Lessons Applied to the Bridge Deck Collapse – Thursday March 30, 7:00 PM

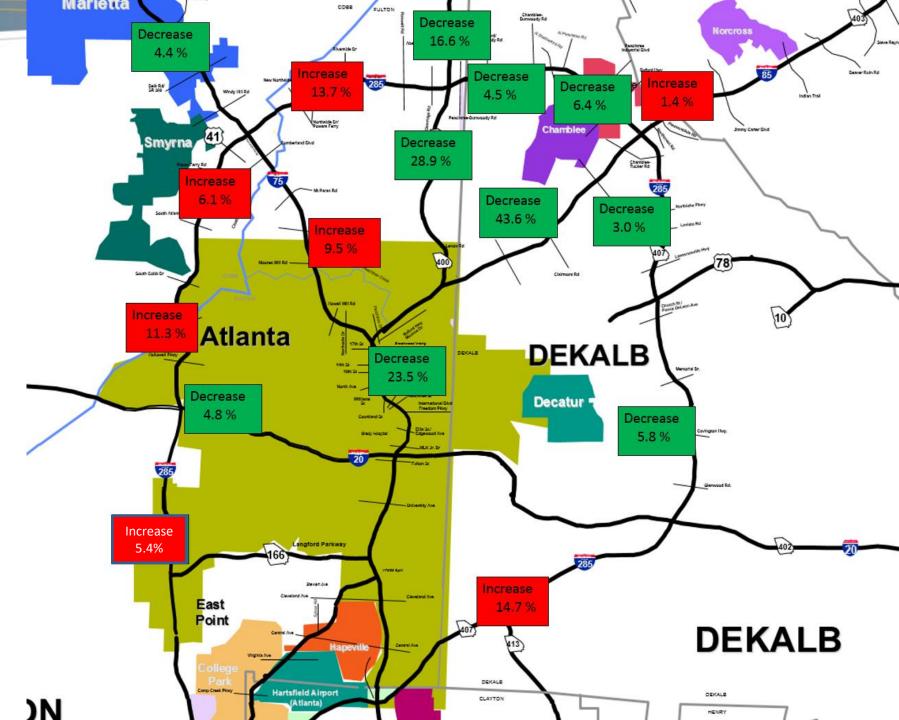
- Within moments of collapse, state agencies and FHWA began to report to the Emergency Operations Center
- Immediate collaborative effort between state patrol, local police and fire, GDOT on clearing trapped traffic and putting road closures and detours into place
- Police escort for all GDOT maintenance trucks and contractor vehicles
- Unified communications 11 PM news conference on site with Governor, State Agencies, Transit, Federal Agencies, City of Atlanta
- Continued collaboration throughout rebuild



Traffic Changes due to Collapse

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Overall, there was a 7% reduction in traffic in the region during the closure period



Traveler Information Impact

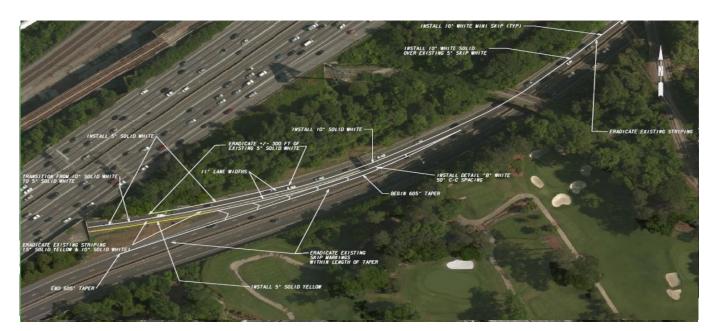
	511 Calls	Peak calls in 1 day	Peak calls in 1 hour
Jan	67,214	6,632	831
Feb	48,195	4,720	643
Mar	81,880	11,693	1,319
Apr	86,377	7,222	977

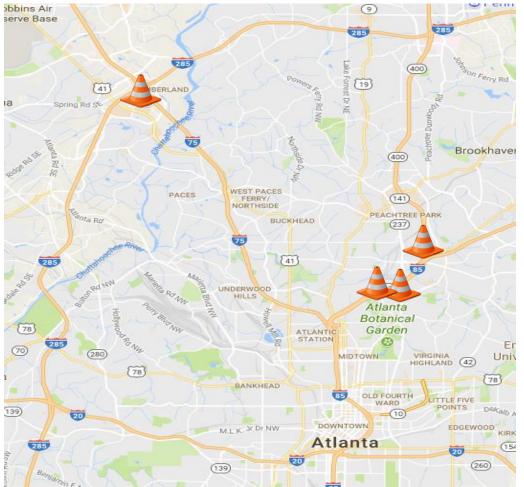
	Website Usage
Week prior to collapse	28,000
1 st week after collapse	83,000
2 nd week after collapse	79,500
3 rd week after collapse	56,000
4 th week after collapse	52,100
5 th week after collapse	39,600

Quick Response Projects

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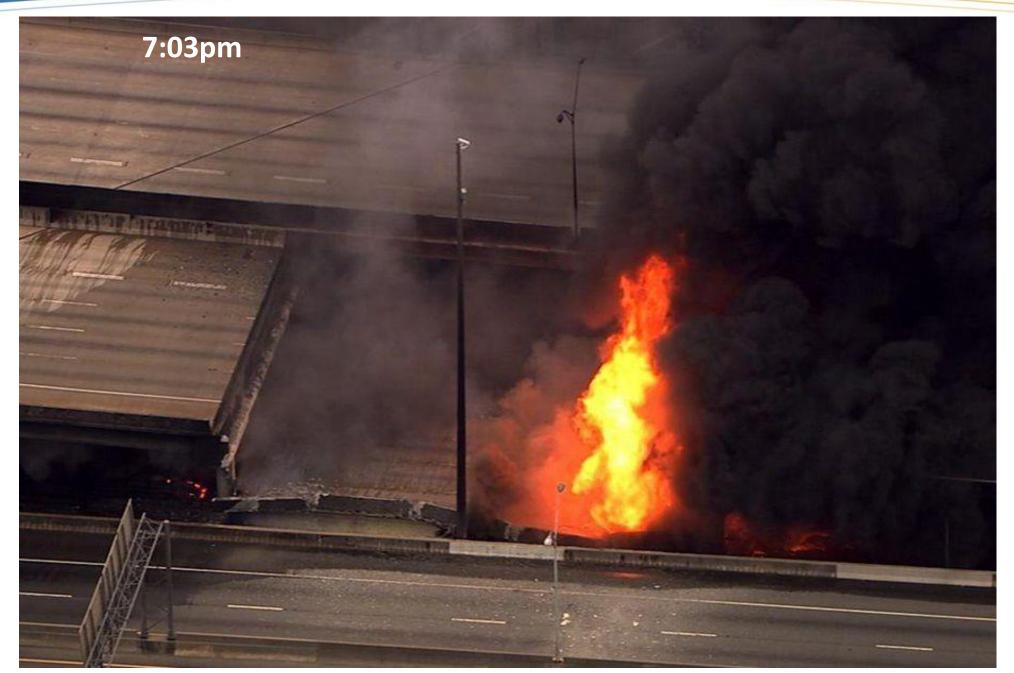










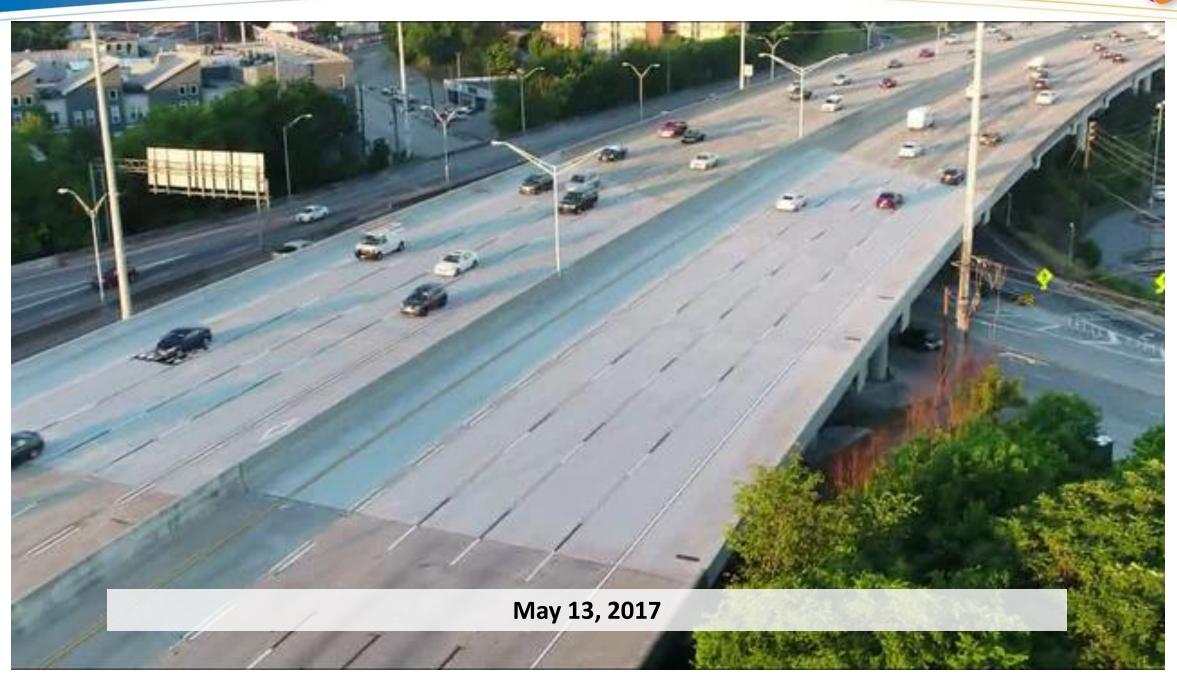






Interstate 85 Bridge Rebuild – Thursday afternoon, April 6, 2017





Challenge: Local Government and EMA Coordination

- Made easier with unified front at state level
- GEMA takes lead but all agencies involved
- Continuous communication and education; before, during, after, and in-between



Team Georgia -- Major Conclusions

- Partnerships are the key to success.....especially between state and local agencies
- A resilient state DOT needs to learn from experience
- Must anticipate characteristics of possible future disruptions and put appropriate strategies and institutional structures in place
- Changes to improve state DOT performance will occur agency wide -- operational planning, procurement, traffic operations, maintenance and emergency response



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