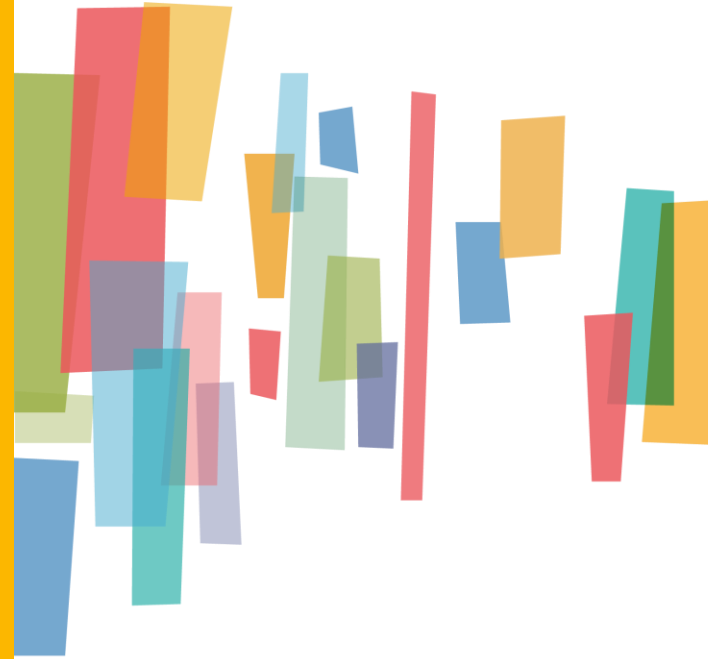


Executive Director's Report

August 9, 2023

Anna Roach
Executive Director and CEO



ONE
great
REGION



Agency Updates

- Strategy Update
- Employee Engagement
- Major Initiatives
- Financial Update
- ARC In The Region



Strategy

Strategy

Organizational Performance Management

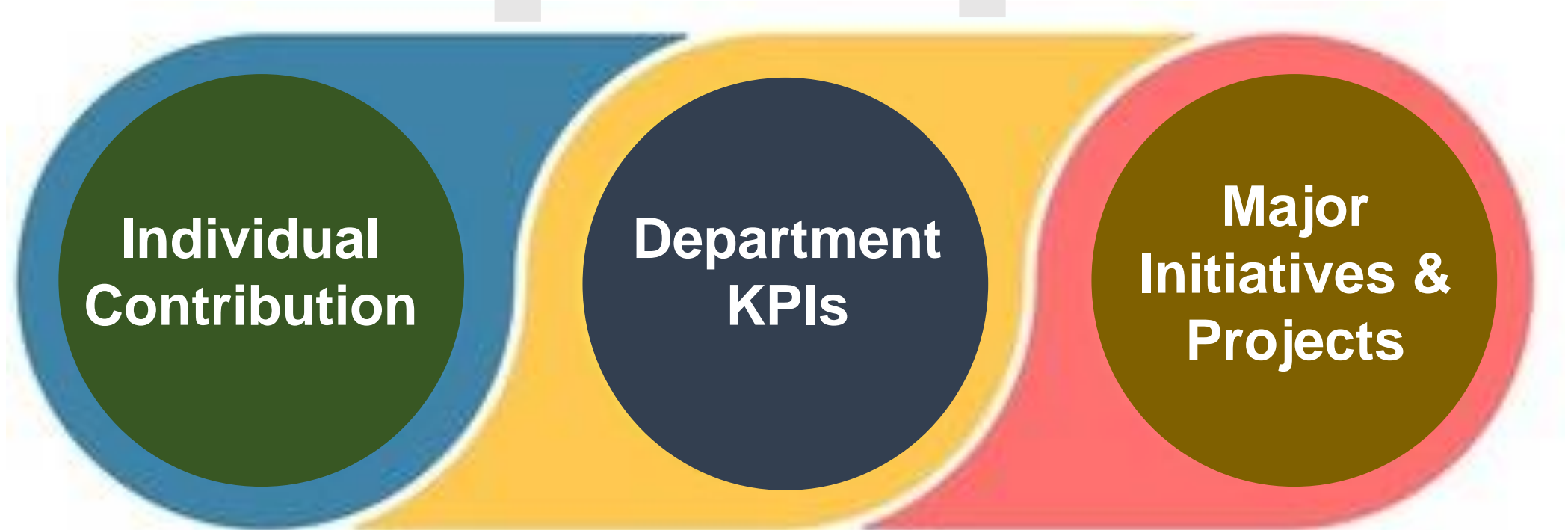


Performance Management is the link between what individuals do and how we achieve our mission and vision.

Strategy

Organizational Performance Management

PEOPLE + **BUDGET** + **STRATEGY**



As an agency, we will build on individual performance and link to larger, more value-based outcomes.



Employee Engagement

Employee Engagement

Classification and Compensation Study

- Launched March of 2023 with targeted completion date of November 2023
- A companion Pay Equity Analysis will be administered under similar timeframe

Phase 1

Project Initiation,
Strategy, Planning and
Administration

MAY

JUNE

JULY

Phase 2

Analysis, Project Study,
Resources & Deliverables

AUGUST

SEPT

OCT

Phase 3

Project Finalization
and Deliverables

NOVEMBER

DEC

2023

Employee Engagement

Organizational Climate Survey

Climate Survey Objectives

- Measure the health of the organization
- Build on its strengths and act on those areas that need improvement
- Measure the impact of new strategy
- Motivate employees and improve job satisfaction and retention
- Continuously build a culture of trust, transparency and responsiveness

Climate Survey Focus Areas

- Organizational Culture
- Trust and confidence in leadership
- Diversity, equity and inclusion
- Pay and benefits
- Training, development and engagement

Key Milestone Dates

- Launched July 31- August 11
- September - Share findings and next steps with staff
- November – Follow-up Pulse Survey
- April 2024 – Top Workplace Survey launch

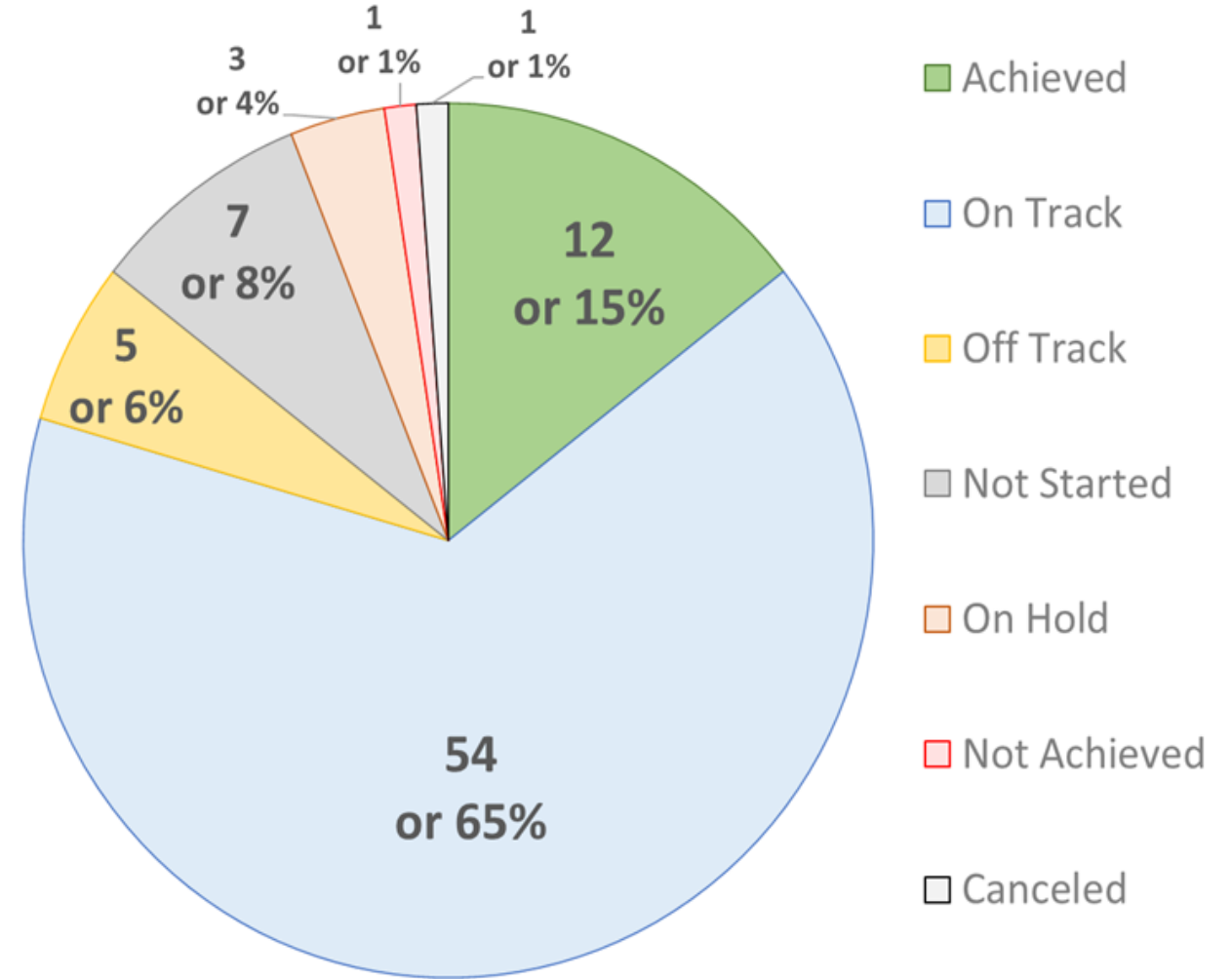


Major Initiatives

Major Initiatives

Quarterly Business Reviews - Projects

- ARC manages MIPs, Work Program and Budget that align to strategic framework
- 2024 MIPs finalized in Q4 of this year



Major Initiatives

ERP System Refresh

Enterprise resource planning (ERP) will integrate ARC's core business functions including finance, purchasing and procurement, and human resources functions, etc.

ARC ERP System Refresh components:

Expand current ERP capabilities in:

- Procurement and purchasing
- Grants lifecycle management
- Non-capital asset tracking
- Vendor performance management

Implement a contract management system

Integrate the employee performance and recruitment/hiring systems

Improve usability of current ERP

- Workflows, screen simplification, mobile capability, etc.

Benefits of an ERP

- Improve efficiency through automated workflows
- Reduce risk and control costs
- Ensure data integrity
- Align business functions
- Improve decision-making

Major Initiatives

Infrastructure Workforce Summit



ARC and Georgia DOT convened nearly **100** public and private sector employers, training providers and educators on April 19th to collaborate and discuss ideas on expanding the pipeline of skilled infrastructure-related workers in metro Atlanta and across the State.

36%

committed to continue work
with Building Georgia efforts

50%

were training providers and
support organizations

30%

were public agencies

20%

were employers

Big Ideas

- Engage the “early education” community to develop student interest and skills in infrastructure-related jobs
- Create more apprenticeships and on-the-job training opportunities to bridge the experience gap for employers.
- Identify and advocate for funding to help the construction sector scale workforce development efforts to meet demand created by IIJA.

Major Initiatives

Healthcare Access Summit – July 10th

Background: In 2022, Wellstar Health System announced it was closing the 450-bed Atlanta Medical Center (AMC) in the heart of Atlanta and AMC South in East Point.

Impact: Closures resulted in a removal of various services: urgent care, behavioral health, imaging center, ambulance, level one trauma services, specialty physicians, skilled nursing and home care.

Key Discussion Themes:

- Ambulance response times, physician and primary care shortages, and emergency room wait times
- Potential policy changes to the Certificate of Need and Medicaid programs and processes
- Innovation through providing holistic care and addressing housing, transportation and legal issues





Financial Update

Financial Update 6/30/2023

In Millions (\$)

Expenses

	Actual 2023	Adopted 2023 Budget	Run/ Rate
Operations			
Research & Analytics	\$ 1.53	\$ 4.38	35%
Community Development	1.81	7.39	24%
Natural Resources	1.31	3.88	34%
Workforce Solutions	4.48	11.01	41%
Mobility Services	4.37	16.40	27%
Transportation Access	3.92	21.58	18%
Aging & Independence Services	12.32	36.28	34%
Homeland Security & Recovery	1.65	10.35	16%
Total Operations	\$ 31.38	\$ 111.28	28%
Administration and Other ARC Programs			
Executive Director and CEO	0.69	1.42	48%
External Affairs and Strategy	0.75	2.52	30%
General Counsel and Compliance	0.22	0.84	26%
Finance Department	0.62	2.30	27%
General Services	0.20	0.86	24%
Information Technology	1.24	2.58	48%
Human Resources	0.52	1.32	39%
Operational Pool	0.65	1.41	46%
Operations and Recovery Impact	(4.53)	(11.05)	41%
Total Administration and Other ARC Programs	0.35	2.19	16%
Total Expenses	\$ 31.73	\$ 113.47	28%

Mid-Year Financial and Operational Status

Budget Schedule 2024

2023

June					July					August					September				
Mo	Tu	We	Th	Fr	Mo	Tu	We	Th	Fr	Mo	Tu	We	Th	Fr	Mo	Tu	We	Th	Fr
			1	2						1	2	3	4						1
5	6	7	8	9	3	4	5	6	7	7	8	9	10	11	4	5	6	7	8
12	13	14	15	16	10	11	12	13	14	14	15	16	17	18	11	12	13	14	15
19	20	21	22	23	17	18	19	20	21	21	22	23	24	25	18	19	20	21	22
26	27	28	29	30	24	25	26	27	28	28	29	30	31		25	26	27	28	29
					31														

October					November					December				
Mo	Tu	We	Th	Fr	Mo	Tu	We	Th	Fr	Mo	Tu	We	Th	Fr
2	3	4	5	6			1	2	3					1
9	10	11	12	13	6	7	8	9	10	4	5	6	7	8
16	17	18	19	20	13	14	15	16	17	11	12	13	14	15
23	24	25	26	27	20	21	22	23	24	18	19	20	21	22
30	31				27	28	29	30		25	26	27	28	29

June 29 - Prep Session Departments Budget

July 18 - Training Session Departments / Templates Review

by August 9 - Provide Budget Preparation Materials to Departments

September 1 - All Budget and Work Program Info to Finance

September 18 - 22 Budget Hearings

September 25 - 29 EIC Discussions

October 9 - Final UPWP Numbers

October 19 - Review Final Draft EIC

October 23 - Review Budget with Treasurer and Chairman

October 25 - Budget Provided to the Board / Bars Meeting

November - 8 Board Discussion Budget and Work Program / First Chance to Adopt Budget and Work Program

Dec 13 - Adoption of Budget and Work Program

ARC BOARD
REVIEW &
ADOPTION

2022 Audit Reviews

Financial and Federal Financial Assistance

Audit	Completed on	Result
Financial	6.30.2023	Clean Opinion
Single Audit (Federal Financial Assistance)	6.30.2023	Clean Opinion

Other Comments

Second year in a row with no findings

Significant improvement in agency's indirect cost allocation practices (reduction of recovery amounts)

Additional clarification and administrative tools to be implemented to enhance Travel and Expense compliance practices (results from agreed upon procedures on Travel & Expenses)



ARC in the Region

ARC in the Region

ENGAGEMENT	ARC	DATE
State of Fulton County	ARC Leadership	5/10/2023
WTS Atlanta conference	Anna Roach	5/10/2023
Atlanta Senior Care Network	Becky Kurtz	5/11/2023
Atlanta City Council	Jim Jaquish	5/15/2023
Rockdale County Comprehensive Plan Update meeting	Mollie Bogle	5/16/2023
South River Forest Parks & Greenspace meeting	Mollie Bogle	5/16/2023
CFQG South Metro Advisory Roundtable	Jim Jaquish	5/16/2023
Georgia Workforce Development Board meeting	Rob LeBeau	5/18/2023
CFQG Regional Elected Officials Meet & Greet	ARC Leadership	5/18/2023
Locust Grove Comprehensive Plan Update meeting	Andrew Smith	5/22/2023
Cobb County Commission	Anna Roach, Patrick Bradshaw, Jim Jaquish	5/23/2023
State of Henry County	ARC Leadership	5/24/2023
Metro Atlanta Mayors Association quarterly meeting	Jim Jaquish	5/24/2023
Jamaican Chamber of Commerce	Anna Roach	5/25/2023



ARC in the Region

ENGAGEMENT	ARC	DATE
South River Forest Parks & Greenspace meeting	Mollie Bogle	5/30/2023
ARC Board Tour of Plant Vogtle	ARC Leadership	6/2/2023
Atlanta Community Food Bank conference	Anna Roach	6/8/2023
Fayette County Commission	Anna Roach, Olivia Haas, Liz Sanford	6/8/2023
Spike Studio Planning Camp - Georgia Tech	Malika Wilkins	6/9/2023
Meeting with Representative Allen's staff	John Bayalis, Rob LeBeau	6/9/2023
State of Cobb County address	Anna Roach	6/12/2023
Rockdale County Comprehensive Plan Update meeting	Mollie Bogle	6/12/2023
South River Forest Parks & Greenspace meeting	Mollie Bogle	6/13/2023
Clayton County Commission	Anna Roach	6/13/2023
Central Savannah River Area Elder Rights conference	Becky Kurtz	6/14/2023
Metro Atlanta Chamber reception	Anna Roach	6/15/2023
Regional Marketing Alliance	Keri Stevens	6/15/2023
ATL 311	Ginger Ragans	6/15/2023
DeKalb County Commission	Anna Roach, Marquitrice Mangham, Jim Jaquish	6/20/2023



ARC in the Region

ENGAGEMENT	ARC	DATE
Georgia Driver's Education Commission board meeting	Malika Wilkins	6/20/2023
ARC Local Leadership Housing Action Committee	ARC Staff	6/20/2023
Conference of Minority Transportation Officials , Atlanta	Malika Wilkins	6/21/2023
Introductory meeting with Representative Matt Reeves	ARC Leadership	6/21/2023
Lilburn Comprehensive Plan Update Steering Committee	Mollie Bogle	6/22/2023
Stockbridge Comprehensive Plan Update Steering Committee	Keri Stevens	6/22/2023
RICE Partnership meeting	ARC Leadership	6/22/2023
Gwinnett Entrepreneur Center board meeting	Keri Stevens	6/23/2023
Meeting with Congresswoman Lucy McBath's staff	Rob LeBeau, John Bayalis	6/23/2023
SCRC Funding discussion	Keri Stevens	6/26/2023
South River Forest Parks & Greenspace	Mollie Bogle	6/27/2023
CFQG Gwinnett Advisory Roundtable	Jim Jaquish	6/27/2023
U.S. House Transportation Roundtable with Sam Graves	Anna Roach	6/28/2023
Buckhead Coalition	Mike Alexander	6/28/2023
Forest Park Comprehensive Plan Update meeting	Andrew Smith	6/28/2023



ARC in the Region

ENGAGEMENT	ARC	DATE
Morrow Comprehensive Plan Update tour	Shima Khodagholi, Keri Stevens	7/10/2023
ARC/Fulton County Filling the Gaps Healthcare Summit	ARC Leadership	7/10/2023
Atlanta City Council Transportation Committee	Anna Roach, Jim Jaquish, John Orr, Liz Sanford	7/12/2023
ARC Statewide Broadband Webinar	ARC Staff	7/12/2023
ARC Local Leadership Housing Action Committee	ARC Staff	7/18/2023
Cherokee County Commission	Mike Alexander, Reggie James, Jim Jaquish, Brittany Zwald	7/18/2023
Land Use Coordinating Committee in Hapeville	ARC Staff	7/19/2023
WTS/Georgia DOT Board breakfast	Malika Wilkins	7/20/2023
Atlanta Beltline & USDOT event	Anna Roach	7/24/2023
Cumberland CID AV Shuttle Pilot Program Launch	Anna Roach, Jim Jaquish	7/25/2023
Forsyth County Commission work session	Anna Roach, Jean Hee Barrett, Jim Jaquish	7/25/2023
Cobb Chamber Government Affairs Committee	Jim Jaquish	7/26/2023
Regional Marketing Alliance Consultant Connect	Keri Stevens	7/27/2023



ARC in the Region

ENGAGEMENT	ARC	DATE
Stockbridge Comprehensive Plan Update meeting	Keri Stevens	7/27/2023
North Fulton Municipal Association	Jim Jaquish	7/27/2023
Locust Grove Comprehensive Plan meeting	Andrew Smith	7/28/2023
Douglas County Commission work session	Anna Roach, Liz Sanford, Jim Jaquish	7/31/2023
Rockdale County Commission	Anna Roach, Mike Alexander, Jim Jaquish, Marquitrice Mangham	8/1/2023
Gwinnett Chamber Public Policy Committee	Jim Jaquish	8/2/2023
ATL Board	Jim Jaquish	8/3/2023
Atlanta Beltline Northeast Trail Groundbreaking	Anna Roach	8/4/2023
Cobb County Commission	Jim Jaquish	8/8/2023



--	--

--	--