# Executive Director's Report

May 10, 2023





### **AGENCY UPDATES**

- Strategy
- Employee Engagement
- Major Initiatives Project Management
- Financial Update
- ARC In The Region







### **STRATEGY**





### STRATEGY

### Socialization and Integration

#### Happening now...

- Workplan and Budget, major initiatives and projects all align to the new strategy
- Refreshed collateral (templates, digital screens, email, business cards, etc.)
- Website content updated; refresh underway
- Strategy integration in all ARC Planning documents

#### *In the works...*

- Performance Evaluation process alignment to goals
- Contractor's Conference
- Strategy Brand Book development
- Videos and Social Media Campaign
- State of the Region October 27



ONE Great REGION

MISSION

Foster thriving communities for all within the Atlanta region through collaborative, data-informed planning, and invesments.

VALUES

EXCELLENCE | INTEGRITY | EQUITY







### **EMPLOYEE ENGAGEMENT**





## **EMPLOYEE ENGAGEMENT Performance Management and Strategy Alignment**

- Performance Evaluation system will be redesigned to align with Strategic Framework's mission, goals, and values.
- Measurement of new Strategic Framework goals will be effective January 2024 with a universal performance evaluation date for all employees.
- Exploring incentive-based performance management system with newly developed metrics of measurement for all staff.





## **EMPLOYEE ENGAGEMENT Classification and Compensation Study**

- Launched study in March 2023 with implementation slated for beginning of 2024.
- Study process led by Gallagher
- Project updates in Q3 and Q4 for the ARC Board.
- Study will consist of 5 major components:
  - ☐ Project Initiation and Strategy Development
  - ☐ Classification & Job Evaluation Study
  - □ Compensation Study (Market data)
  - Pay Equity Analysis
  - Reports and Finalization



One of the world's largest insurance brokerage, risk management and consulting firms
96-year-old company





### **EMPLOYEE ENGAGEMENT**

### **Health and Wellness**

- Competitive Solicitation for Health and Welfare Benefits for 2024.
- Comprehensive evaluation of current benefits structure and development of 3-5 year cost mitigation strategy.
- Enhanced wellness and preventive programs to target high-risk areas for employees and dependents.
- Expanded options for mental health programs and services.









# MAJOR INITIATIVES PROJECT MANAGEMENT





### MAJOR INITIATIVES PROJECT MANAGEMENT

**Status Q1 2023** 

u3 Q 1 Z 0 Z 3	Status MIPs					_
	Not Started	Off Track	On Hold	On Track	Achieved	<b>Grand Total</b>
Operations						
Research & Analytics	1			4		5
Community Development				7		7
Natural Resources				4	1	5
Workforce Solutions		1	1	3		5
Mobility Services	1			6		7
Transportation Access				5		5
Aging & Independence Services	2			3		5
Homeland Security and Recovery	3	1		1		5
<b>Operations Total</b>	7	2	1	33	1	44
Administration						
Executive Director and CEO	4					4
External Affairs & Strategy				4		4
General Counsel & Compliance	4			1		5
Finance Department	2			5		7
General Services	2	2		1		5
Information Technology	1			3	1	5
Human Resources	1			4		5
Administration Total	14	2		18	1	35
<b>Grand Total</b>	21	4	1	51	2	79
Percentage	27%	5%	1%	65%	3%	





## FINANCIAL UPDATE





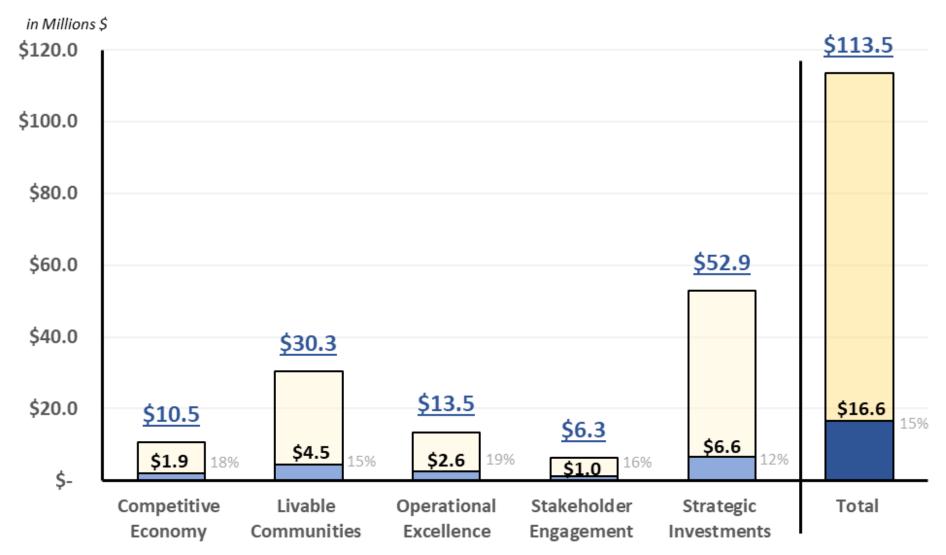
# FINANCIAL UPDATE YTD April Expenses by Department

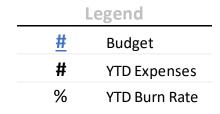
In Millions (\$)		Actual		Adopted	
Expenses		2023	202	3 Budget	Rate
Operations					
Research & Analytics	\$	0.96	\$	4.38	22%
Community Development		0.91		7.39	12%
Natural Resources		0.85		3.88	22%
Workforce Solutions		2.49		11.01	23%
Mobility Services		1.97		16.40	12%
Transportation Access		1.82		21.58	8%
Aging & Independence Services		6.37		36.28	18%
Homeland Security & Recovery		1.01		10.35	10%
Total Operations	\$	16.40	\$	111.28	15%
Administration and Other ARC Programs					
Executive Director and CEO		0.45		1.42	32%
External Affairs and Strategy		0.50		2.52	20%
General Counsel and Compliance		0.09		0.84	11%
Finance Department		0.41		2.30	18%
General Services		0.13		0.86	16%
Information Technology		0.89		2.58	35%
Human Resources		0.34		1.32	26%
Operational Pool		0.43		1.41	31%
Indirect Allocation to Operations		(3.02)		(11.05)	27%
<b>Total Administration Cash and Other ARC</b>		0.24		2.19	11%
Total Expenses	\$	16.63	\$	113.47	15%

- 2023 expenditures are moving at a similar trend compared to 2022
- Agency is developing tools and implementing a new expenditure oversight program to ensure greater budget implementation across multiple departments
- Some expenses are cyclical. Higher expenditure flow for some departments expected during the second half of the year



# FINANCIAL UPDATE YTD April Expenses by Strategic Goal







# FINANCIAL UPDATE April Cash Position

Account (in millions)	Dec/22	Jan / 23	Feb /23	Mar / 23	Apr / 23
Checking	\$5.5	\$8.4	\$9.4	\$10.1	\$7.7
Liquid Investments	4.9	4.9	5.0	5.0	5.0
Total	\$10.3	\$13.3	\$14.4	\$15.1	\$12.7

- The Agency's cashflow position remains stable with cash on hand as of 4/30 slightly higher than projected
- Agency continues to monitor Debt Ceiling conversations at the Federal level
  - Collections from grantors have remained stable so far. Possibility collections may slow down in May (as a result of grantors harvesting cash due to debt ceiling situation)
  - If collections begin to slow down, ARC will begin to implement cash management plan presented to the Governance Committee in March









ENGAGEMENT	ARC	DATE
Fayette/Coweta Municipal Summit	Katherine Zitsch	3/9/2023
Henry County Commission Retreat	Anna Roach, Jim Jaquish	3/9/2023
Cobb Chamber Marquee Monday Luncheon	Anna Roach/ ARC Leadership	3/13/2023
Cobb County Commission	Jim Jaquish	3/14/2023
State of Clayton County	ARC Leadership	3/15/2023
ROSA Council	Becky Kurtz	3/14/2023
GA Power Corporate Donors	Mike Carnathan	3/15/2023
VPR Commercial Real Estate	Mike Carnathan	3/15/2023
Society for Human Resource Mgmt (SHRM) Conference	Roz Tucker	3/16/2023
Georgia Transit Association - Transit Day at GA Capitol	Roz Tucker	3/20/2023
Department of Community Affairs	Becky Kurtz	3/21/2023
Georgia Driver's Education Commission Meeting	Malika Wilkins	3/21/2023
Henry County Municipal Association	Jim Jaquish	3/23/2023
CFQG Gwinnett Advisory Roundtable	Jim Jaquish	3/28/2023





ENGAGEMENT	ARC	DATE
State of Forsyth County	Jim Jaquish	3/28/2023
AmeriCorps Seniors	Becky Kurtz	3/28/2023
2023 State of the City Business Breakfast	Anna Roach	3/28/2023
AJC - Housing session to Senior staff	ARC Leadership	3/29/2023
State of Rockdale County	Anna Roach, ARC Leadership	3/30/2023
LeadingAge Georgia	Becky Kurtz	3/31/2023
Cherokee County Commission	Jim Jaquish	4/4/2023
CFQG Atlanta Advisory Meeting	Jim Jaquish	4/5/2023
ATL Transit Link Authority Board Meeting  Congress on the State of Black Business in Atlanta - Atlanta	Jim Jaquish	4/6/2023
Business League	Anna Roach	4/11/2023
Companeros Awards Luncheon - Latin American Association	Anna Roach	4/13/2023
Fayette County Commission Meeting	Jim Jaquish	4/13/2023
UberHealth	Becky Kurtz	4/14/2023
Low-Income Investment Fund	ARC Leadership	4/14/2023





EVENT	ARC	DATE
GMA District 3 Meeting	Jim Jaquish	4/18/2023
City of Union City State of the City	Anna Roach	4/18/2023
Building Georgia Summit	ARC Leadership	4/19/2023
Clayton County Brokers Reception	Anna Roach	4/19/2023
State of Douglas County	Jim Jaquish, Danny Johnson	4/19/2023
Movement Mortgage Brokerage	Mike Carnathan	4/20/2023
Dekalb Realtors	Kristin Allin	4/20/2023
YWCA Academy of Women Achievers	Anna Roach	4/20/2023
Hartsfield Jackson Atlanta International Airport	Danny Johnson, Katherine Atteberry	4/21/2023
Community Planning Academy	Danny Johnson, Katherine Atteberry	4/21/2023
Cobb County Board of Commissioners	Ranata Mattison	4/25/2023
State of DeKalb County	ARC Leadership	4/26/2023





EVENT	ARC	DATE
Woodruff Foundation Board	Mike Alexander	4/27/2023
ACCG Conference	Jim Jaquish	4/27-4/29/23
Gwinnett County Commission Meeting	Anna Roach	5/2/2023
Fulton County Commission Meeting	Anna Roach	5/3/2023
Jahnee Prince Welcome Reception	Mike Alexander/Malika Wilkins	5/3/2023
State of Cobb County	ARC Leadership	5/4/2023
State of Fulton County	ARC Leadership	5/10/2023
WTS International Conference	Anna Roach/Malika Wilkins	5/10 -5/12/2023

